

TamarNet Broadband Services From February 2011

	TamarNet Lite	TamarNet Connect	TamarNet Advance	TamarNet Plus
New Download Speed	8Mbps* (was 2Mbps)	20Mbps* (was 6Mbps)	10Mbps* (was 3Mbps)	Increments of 5Mbps (was 1Mbps)
Upload Speed	1Mbps	2Mbps (was 1Mbps)	Symmetric services	
Contention	10:1	10:1	5:1	1:1 non-contended, guaranteed reserved bandwidth
Global IP Addresses	£3.50 each	2 included	6 included	Min 8 – more on request
Typically Suitable For	1-3 users	3-10 users	10 users and above	20 users and above
Typical Application	Sole trader, basic email and modest web access	Small to medium company with greater download requirements	Companies hosting mail and web services in-house requiring higher performance and/or with employees working remotely.	Companies requiring dedicated, non-contended bandwidth with high availability – eg. those hosting customer systems, VPN access etc
Setup	Free	Free	£60†	£150†
Free Service Period	3 Months***	3 Months***	N/A	N/A
Contract Period	1 Month	1 Month	3 months	12 months
Monthly Usage Cap	30GB	60GB	N/A	N/A
Fair usage Policy	N/A	N/A	Yes	N/A
Onsite Support	2hr Response - Business Hours M-F**			
<small>*speeds are available up to the quoted maximum and are dependant on conditions such as network demand. **excludes public holidays. ***applies only to new clients subscribing to TamarNet services for the first time. †fee waived for migrating TSP clients from other TamarNet Services.</small>				

